**Ministry of Railways**

**NO.2017/TG-I/20/P/17/P. Handicapped**

**Commercial Circular no: 40 of 2017**

**Earmarking of reservation quota for Persons with disabilities in 3AC classes**

Persons with disabilities are earmarked a reservation quota of two berths in 3AC class where the lower berth is reserved for persons with disabilities and the middle berth for their respective escorts. This will be effective on long distance mail/express trains, where the persons with disabilities have the facility of booking tickets at concessional rates.

However, there will be no change on Garib Rath Express trains, where four berths in SLRD (Second-class Luggage Rake for Disabled)earmarked for persons with disabilities despite non-availability of any concessions.

**FAQs**

**1. How many berths reserved in 3AC class for persons with disabilities?**

 Two

**2. Which are the identified berths?**

Lower birth for the person with disability and middle berth for the respective escort

**3. What is the concession on 3AC class for the visually impaired?**

 75%

**4. Is there any concession for escorts of visually impaired on 3AC class and how much?**

One escort is eligible for the same amount of concession

**5. Which are thetrains on which the concession is admissible?**

Concession is available on the basic fares of Mail/Express/Rajdhani/Shatabdi group of trains

**6. How to purchase a concessional ticket?**

* Ticket can be purchased directly from the stations on production of a copy of prescribed certificate from the government doctor
* For visually impaired people, certificates issued by RMPs (Registered Medical Practitioners) and certain institutions working for the blind (listed in coaching tariff) are also accepted

**7. Are there special counters to book these tickets?**

Separate countersprovided at Passenger Reservation System (PRS) Centres for dealing with reservation requisitions

**8. Can a concessional e-ticket be booked?**

Yes, a concessional e-ticket can be booked from the IRCTC website using the Unique ID card issued